

Who qualifies for your free tax prep service? Individuals or families with AGI at or below \$75,000, seniors, veterans, persons with disabilities and individuals as English as a second language also qualify!

Do I need to file taxes? You can visit <https://www.irs.gov/filing/individuals/who-should-file> for more information on this. But even if you do not NEED to file, we encourage everyone to file a tax return with us because you may qualify for hundreds of dollars in State of Michigan Credits, such as the [home heating](#) or [the property tax credit](#). These are available for both renters and homeowners, and you do not need to have earned income to qualify! Income sources such as SSI and SSDI may qualify you!

Will you do business taxes? No, we only do personal tax returns. However, if you have a small business or are self-employed (cleaning business, freelancer, contractor, etc.) and have 1099s or schedule C, then we can prepare your tax return!

I haven't filed taxes in several years. What do I do? We can back file up to four years total for you! This includes the most recent year.

I already filed with you, when will I get my refund back? Can you check on the status of my return? Typically, refunds are issued within 21 days. Go to IRS.gov to check the status of your federal refund and Michigan.gov to check the status of your state refund. There is a special spot to check the status of an amended federal return. Amends take up to 16 weeks to process. <https://sa.www4.irs.gov/wmar/notice>

Can you amend my tax return? Yes! If NMCAA did not prepare the original return, you must also submit the original tax return, all supporting documents and a statement informing us of what issues need to be addressed in the new return.

Do I have to file by the deadline? How do I get an extension? You are only penalized for filing after deadline if you owe on taxes. If you break even or get a refund back on state and federal, you can file any time before or after the deadline with no penalty. If you think you MAY owe and cannot file before deadline, an extension is easy to file yourself at IRS.gov (form 4868).

Additional IRS/State resources

Taxpayer advocate line for STATE tax issues with MI Treasury that cannot be resolved through other means. Client can call 517-636-4759

Low Income Taxpayer Clinics

FREE OR LOW-COST ASSISTANCE FOR LOW-INCOME TAXPAYERS WITH A TAX PROBLEM

If you are a low-income taxpayer who needs help in resolving a tax dispute with the Internal Revenue Service (IRS) and cannot afford representation, you may qualify for free or low-cost assistance from a Low Income Taxpayer Clinic (LITC). See link below for list of phone numbers for LITC's in Michigan.

<https://www.irs.gov/pub/irs-pdf/p4134.pdf>