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(231) 775-9781 (800) 443-2297 Fax: (231) 775-1448



March 17, 2020

Dear Valued NMCAA Customer,

NMCAA is doing our part to help prevent the transmission of the *Coronavirus (COVID-19)* in our offices and communities. NMCAA has been monitoring all available communications related to the spread and treatment of COVID-19. This includes data from the <u>World Health Organization</u>, the <u>U.S. Centers for Disease</u> <u>Control (CDC)</u>, and applicable municipal and state agencies.

For the health and safety of our attendees though, at this time, NMCAA's Homeownership and Financial Empowerment Center has temporarily suspended all of our in-person Homeownership and Money Management workshops and individual appointments, effective Tuesday, March 17th, 2020 until further notice. This includes Homebuyer Education, financial workshops, and individual budgeting, pre-purchase, Individual Development Account, Family Self-Sufficiency, and Foreclosure appointments.

As an alternative, we currently offer an <u>on-line self-paced Homebuyer Education and Money Management</u> <u>class</u> that can be accessed at: <u>https://www.ehomeamerica.org/nmcaa</u>. We are offering "virtual" and phone appointments on an as-needed basis.

Our customers, our team members' health, and the well-being of their families are of the utmost importance to us, so while we are trying provide business continuity, we are remaining agile with respect to our business policies to address this rapidly evolving situation.

Please continue to monitor our website and social media outlets for updates contact Allie Popa at apopa@nmcaa.net or call 231-346-2141.

Thank you for your patience.

Sincerely,

NMCAA's Homeownership and Financial Empowerment Center